

APPENDIX F: FLORIDA

Policy Title:	Visitation during Communicable Disease
Scope:	Assisted Living Community
Policy Number:	CL-IPC-POL-5000
Policy Sponsor/Manual:	Clinical/Infection Control

I. POLICY STATEMENT

This policy provides interim guidelines for the implementation of safe and appropriate visitation within Five Star Senior Living Communities during communicable disease outbreak in accordance with guidance issued by the Centers for Disease Control and Prevention (CDC), among other agencies, as applicable, in order to provide face to face connection opportunities for residents to mitigate the impact of continued isolation on the resident's emotional and social well-being. In addition, this policy sets forth mitigation measures to protect residents, team members, and visitors of the community.

II. DEFINITIONS

- A. **VISITATION(S) or VISIT(S)** - For purpose of this policy, the term Visitation(s)/Visit(s) refer all in-person visits to residents.
- B. **VISITOR(S)** - For purposes of this policy, the term Visitor(s) refers to all individuals(s) who visit residents at the community.
- C. **OUTDOOR VISITATION(S)** - Visits that occur in designated outdoor areas on community grounds; also referred to as "Sunshine Visits."
- D. **INDOOR VISITATION(S)** - Visits that occur with the community in limited designated areas, such as the resident's room or apartment.

III. POLICY GUIDELINES

- A. Instructional signage is posted in the community, regarding communicable disease signs and symptoms, infection control precautions, and other applicable community practices.
- B. Instructional signage includes information related to but not limited to: Social distancing, signs & symptoms of communicable diseases, cough etiquette, and proper hand hygiene. Information is posted related to who to report to when a resident, visitor, or team member have any signs or symptoms related to communicable diseases.
- C. Frequent cleaning and disinfection of high touch areas, including within the designated visit area, is performed by community team members after each Visitation.
- D. Pets familiar to the resident may visit during all types of Visitations so long as there is compliance with Five Star Senior Living Policy, vaccination guidelines and applicable state and local requirements. Records of vaccination must be provided at the time of the Visitation.
- E. Face mask use for residents and visitors is optional, regardless of vaccination status, unless the resident or visitor is ill or symptomatic and unless the state of Florida deems it necessary.

IV. PROVISIONS AND PROCEDURES

A. Required Practices for All Visits

1. Screening of signs and symptoms, temperature, and recent travel history is completed if the visitor is having or exhibits any signs or symptoms of communicable disease. Communicable disease is considered, influenza, pneumonia, and COVID-19.
2. The community designates the Executive Director and/or the Director of Resident Care that are responsible for ensuring staff adhere to policies and procedures.
3. The community allows in-person indoor visitation at all times unless the resident or client objects:
 - a. End of life situations
 - b. A resident or client who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
 - c. The resident or client is making one or more major medical decisions.
 - d. A resident or client is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - e. A resident or client needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - f. A resident or client who used to talk and interact with others is seldom speaking.
4. The number of visitors and length of visit per resident visit is not restricted or limited. Visitor(s) may visit the community at any time. Visitor (s) are not required to provide proof of vaccination or immunization status.
 - a. A resident, client, or patient may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The length of visitation for the essential caregiver is not limited.
5. Consensual physical contact is allowed between the resident and visitor(s) (i.e. hugging) with one another.
6. Educational:
 - a. Information on communicable disease and how to stop the spread of the disease will be available for visitors in the community.
 - b. Instructions for screening on the day of the visit along with information as to when a visit might be deemed necessary to cancel per the state of Florida.
 - c. Instructions for hand hygiene and mask requirements.

B. Indoor Visitations

1. Required Practices for Indoor Visits
 - a. Visitors under the age of 18 years of age must be accompanied by an adult and be able to wear a facemask for the duration of the visit; Children under the age of 2 years old are not required to wear a facemask.
 - b. The Community does not limit the total number of Visitors a resident can have at one time.

C. Outdoor Visitations (*Sunshine Visits*)

1. Communities may provide Sunshine Visits unless prohibited by state/local order or regulation.
2. Required Practices for Sunshine Visits
 - a. Designated areas are established and clearly defined. Designated visitation areas are cleaned between visits.