

APPENDIX F: FLORIDA

Policy Title:	Visitation during Communicable Disease
Scope:	All Communities
Policy Number:	CL-IPC-POL-5000
Policy Sponsor/Manual:	Clinical/Infection Control

I. POLICY STATEMENT

This policy provides interim guidelines for the implementation of safe and appropriate visitation within Five Star Senior Living communities during communicable disease outbreak in accordance with guidance issued by the Centers for Disease Control and Prevention (CDC), among other agencies, as applicable, in order to provide face to face connection opportunities for residents to mitigate the impact of continued isolation on the resident's emotional and social well-being. In addition, this policy sets forth mitigation measures to protect residents, team members, and visitors of the community.

II. DEFINITIONS

- A. **VISITATION(S)** or **VISIT(S)** For purpose of this policy, the term Visitation(s)/Visit(s) refer all in-person visits to residents.
- B. **VISITOR(S)** For purposes of this policy, the term Visitor(s) refers to all individuals(s) who visit residents at the community.
- C. **OUTDOOR VISITATION(S)** Visits that occur in designated outdoor areas on community grounds; also referred to as "Sunshine Visits."
- D. **INDOOR VISITATION(S)** Visits that occur with the community in limited designated areas, such as the resident's room or apartment.

III. POLICY GUIDELINES

- A. Clinical policies and procedures serve as guidelines to assist in clinical team member decision-making, team member education/training, and evaluation of team member performance.
- B. Instructional signage is posted in the community, regarding communicable disease signs and symptoms, infections control precautions, and other applicable community practices.
- C. Frequent cleaning and disinfection of high touch areas, including within the designated visit area, is performed by community team members after each Visitation.
- D. Pets familiar to the resident may visit during all types of Visitations so long as there is compliance with Five Star policy, vaccination guidelines and applicable state and local requirements. Records of vaccination must be provided at the time of the Visitation.
- E. Face mask use for residents and visitors is optional, regardless of vaccination status, unless the resident or visitor is ill or symptomatic.
- F. Failure to comply with Five Star protocols may result in immediate and possible further discontinuance of Visits.



IV. PROVISIONS AND PROCEDURES

A. Required Practices for All Visits

- 1. Educational information is available for visitors reminding them that if they do not feel well to consider visiting at a later time. Screening is completed if the visitor is having or exhibits any signs or symptoms of communicable disease.
- 2. Each community will designate a team member responsible for ensuring staff adhere to policies and procedures.
- 3. The number of visitors and length of visit per resident visit is not restricted or limited, unless there are restrictions based on size and physical space that is available. Visitor(s) may visit the community at any time.
- 4. Visitors and resident may choose to have close contact (i.e. hugging) with one another, without any limits or restrictions.
- 5. Visitors are advised that failure to comply with Five Star protocols may result in immediate and possible further discontinuance of Visits.
- 6. Educational:
 - a. Information on communicable disease and how to stop the spread of the disease will be available for visitors in the community.
 - b. Instructions for screening on the day of the visit along with information as to when the results of the screening would necessitate a cancellation of the visit.
 - c. Instructions for hand hygiene and mask requirements.

B. Indoor Visitations

- 1. Required Practices for Indoor Visits
 - a. Visitors under the age of 18 years of age must be accompanied by an adult and be able to wear a facemask for the duration of the visit; Children under the age of 2 years old are not required to wear a facemask.
 - b. The Community may limit the total number of Visitors in the community at one time based on the size and physical space available within the community.

C. Outdoor Visitations (Sunshine Visits)

- 1. Communities may provide Sunshine Visits unless prohibited by state/local order or regulation.
- 2. Required Practices for Sunshine Visits
 - a. Designated areas are established and clearly defined. Designated visitation areas are cleaned between visits.