

APPENDIX F: FLORIDA

Policy Title:	Visitation during COVID-19
Scope:	All Communities
Policy Number:	CL-IPC-POL-5000
Policy Sponsor/Manual:	Clinical/Infection Control

I. POLICY STATEMENT

This policy provides interim guidelines for the implementation of safe and appropriate visitation within Five Star Senior Living communities during the COVID-19 pandemic in accordance with guidance issued by the Centers for Disease Control and Prevention (CDC), among other agencies, as applicable, to provide face to face connection opportunities for residents to mitigate the impact of continued isolation on the resident's emotional and social well-being. In addition, this policy sets forth mitigation measures to protect residents, team members, and visitors of the community.

II. DEFINITIONS

- A. **VISITATION(S) or VISIT(S)** - For purpose of this policy, the term Visitation(s)/Visit(s) refer all in-person visits to residents.
- B. **VISITOR(S)** - For purposes of this policy, the term Visitor(s) refers to all individual(s) who visit residents at the community.
- C. **OUTDOOR VISITATION(S)** - Visits that occur in designated outdoor areas on community grounds; also referred to as "Sunshine Visits."
- D. **INDOOR VISITATION(S)** - Visits that occur with the community in limited designated areas, such as the resident's room or apartment.

III. POLICY GUIDELINES

- A. Clinical policies and procedures serve as guidelines to assist in clinical team member decision-making, team member education/training, and evaluation of team member performance.
- B. Instructional signage is posted throughout the community, regarding COVID-19 signs and symptoms, infections control precautions, and other applicable community practices.
- C. Frequent cleaning and disinfection of high touch areas, including within the designated visit area, is performed by community team members after each Visitation.
- D. Pets familiar to the resident may visit during all types of Visitations so long as there is compliance with Five Star policy, vaccination guidelines and applicable state and local requirements. Records of vaccination must be provided at the time of the Visitation.
- E. Outdoor visitations are the preferred format for visitations. However, if indoor visitations are preferred by the resident and/or visitor(s), then indoor visitations must be permitted.
- F. Face mask use for residents is optional unless the resident or visitor is ill or symptomatic. Visitors, regardless of vaccination status, must wear a face mask if there has been a COVID-19 positive case in the community in the last 14 days.
- G. Failure to comply with Five Star protocols may result in immediate and possible further discontinuance of Visits.

IV. PROVISIONS AND PROCEDURES

A. Required Practices for All Visits

1. All Visits may be limited to designated areas within the community or in the resident's room/apartment.
2. All Visitors must be screened prior to entry into the community. All Visitors who exhibit signs or symptoms of COVID-19 and/or who do not pass screening protocols are not permitted entry into the community.
3. The number of visitors and length of visit per resident visit is not restricted or limited, unless there are restrictions based on size and physical space that is available. Visitor(s) may visit the community at any time.
4. Visitors and residents may choose to have close contact (i.e. hugging) with one another, without any limits or restrictions.
5. Visitors are advised that failure to comply with Five Star protocols may result in immediate and possible further discontinuance of Visits.
6. Educational and screening:
 - a. Information on COVID-19 and how the spread of the virus is minimized will be posted in the community;
 - b. Instructions for screening on the day of the Visit along with information as to when the results of the screening would necessitate a cancellation of the Visit;
 - c. Instructions for hand hygiene and mask requirements;
7. At time of visit, the team member ensures that the following occurs:
 - a. Perform a temperature check and conduct screening (not applicable in IL);
 - b. Ask Visitor to perform hand hygiene;
 - c. Upon arrival, collect and verify the name and contact information of the Visitor for the purposes of contact tracing and provide a Visitor Education Guide.

B. Indoor Visitations

1. Required Practices for Indoor Visits
 - a. Visitors under the age of 18 years of age must be accompanied by an adult and be able to wear a facemask for the duration of the visit; Children under the age of 2 years old are not required to wear a facemask.
 - b. The Community may limit the total number of Visitors in the community at one time based on the size and physical space available within the community;

C. Outdoor Visitations (*Sunshine Visits*)

1. Communities may provide Sunshine Visits unless prohibited by state/local order or regulation.
2. Required Practices for Sunshine Visits
 - a. Designated areas for sunshine visits are established and clearly defined. Designated visitation areas are cleaned between visits.

V. FORMS

N/A